

# DENISON STATE BANK

## Informational Guide for New Account / New Customer

Thank you for opening an account at Denison State Bank. We appreciate your business and look forward to providing banking services to you.

All current information about our banking services can be found on the bank's web site at:

**[www.dsbks.com](http://www.dsbks.com)**

Following are the main category links on the site and what you can find at each of them:

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Deposit Accounts	Deposit rates, descriptions of all savings and CD/IRA accounts, FDIC insurance, safe deposit boxes, open new account online.
Checking/Payments	Personal and business checking, debit cards, check ordering, overdraft management, ACH services, electronic funds transfers.
Loans	Loans for real estate mortgages, agriculture, commercial operating, vehicles, personal, and more. Apply for mortgage account online.
DSBconnect	The digital banking services available to account holders: web, mobile, online statements, Telebanking, web site, Facebook, more.
DSB Financial Services	Our discount brokerage service, DSB Financial Services.

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Following are the main utility links at the top of any page of [www.dsbks.com](http://www.dsbks.com):

<a href="#">Contact</a>	Secure web email form, employee listings, branch locations and hours, ATM locations, how to switch accounts to DSB.
<a href="#">Locations &amp; Hours</a>	Locations and hours of our five DSB locations in Holton, Hoyt, Meriden and Topeka.
<a href="#">About DSB</a>	Bank news, key facts, FAQs, our safety and soundness, employee names, donations requests, job openings.
<a href="#">Resources</a>	Bank forms, reports losses & fraud, helpful info.
<a href="#">Search</a>	On right hand side, search our site for any key words you enter.

*more on other side*



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## Accessing Your Accounts and Banking Services

<u>Access</u>	<u>Info at <a href="http://www.dsbks.com">www.dsbks.com</a></u>	<u>What you'll find</u>
BRANCHES	<a href="#">Locations &amp; Hours</a> link at top of page	Branch locations and hours, listings of officers and staff
PHONE	<a href="#">Locations &amp; Hours</a> link at top of page Call toll-free 1-800-633-2423	Answered 8:00-6:00 weekdays, 8:30-12:00 Saturdays
ATMs	<a href="#">Checking/Payments</a> / DSB ATMs	DSB branch ATM locations
DIGITAL: Web	Register and login in DSBconnect login box More at <a href="#">DSBconnect</a> / Getting Started	Online banking on browser
DIGITAL: App	Download mobile banking app at App Store or Google Play by searching "Denison State Bank"  More at <a href="#">DSBconnect</a> / Mobile Banking	Mobile app banking on phone/tablet. Click "New User" on app to register for digital banking.
DIGITAL: Texting	Register for digital first, then login > click Profile > Phones	Texting for account balances, postings. Text 662265 > BAL or ACT
TELEBANKING:	Call toll-free 1-866-372-5151 More at <a href="#">DSBconnect</a> / Telebanking	Automated telephone access
OPEN MORE: ACCOUNTS & LOANS	Open another checking or savings account, apply for mortgage loan  More at <a href="http://dsbks.com">dsbks.com</a> > Open an Account / Apply for a Loan at top	Can open or apply online
EMAIL:	Send from your email program to <a href="mailto:online@dsbks.com">online@dsbks.com</a> Send from <a href="http://dsbks.com">dsbks.com</a> > Contact > Ask Us Send from within your DSBconnect > Messages > New Request	
DEBIT and CREDIT CARDS:	More at <a href="#">Checking/Payments</a> / Debit & credit cards	Ordering and using cards
ONLINE STATEMENTS & NOTICES	Next-day electronic delivery posted within your DSBconnect More at <a href="#">DSBconnect</a> / Online Statements & Notices	Features and registration
CHECKS:	Can make first order and re-orders at <a href="http://www.ordermychecks.com">www.ordermychecks.com</a>	Paper checks, deposit slips