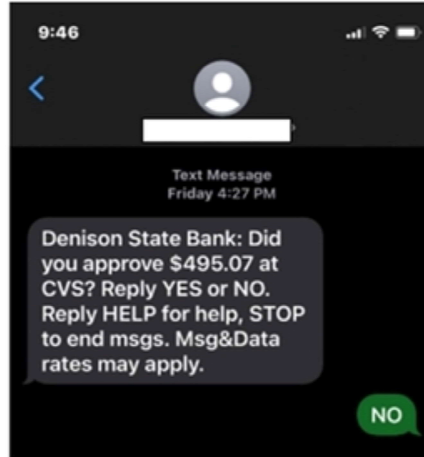




This scam text message is NOT from us:



The scam:

The victim gets this text message and replies “No.” The fraudster then calls the victim saying they are from the bank and asks the victim to reveal their digital banking login info in order to “fix” the problem. The fraudster gains access to accounts and transfers funds out.

DSB’s legitimate messages and monitoring:

The only electronic message we send out is to DSB Visa debit card holders who opt-in for text or email messaging indicating their card number was approved or declined in a transaction; no question is asked. *To opt-in:* Login to DSB > Manage Cards.

We do contract with CardSentry to monitor our debit card activity 24/7, and a live-person agent will make calls to DSB card holders (and always say they are calling on our behalf) if suspicious activity is detected, asking if the card purchase was authorized by the cardholder, and if not, directing the cardholder on what happens next.

DSBconnect users can opt-in to a variety of alerts — not asked as questions — that get triggered by criteria they set on their account status and transactions. *To opt-in:* Login to DSB > Manage Alerts.



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